



Tulare Local Healthcare District

1st Quarter 2023 Accomplishments

- Conducted Board Strategic Planning Session
- Conducted Evolutions Strategic Planning Session with Evo Leadership
- Provided program to Government Affairs Committee of the Chamber
- Attended all Government Relations Committee Meetings
- Unified weekly staff meetings with all TLHD leaders
- Prepared Meeting Binders for the Board, Tower Construction and Finance Committee
- Prepared Board Member Onboarding Materials
- Responded to remaining outstanding items from 2018 State Audit
- Scheduled Asphalt projects for Southeast corner of the Tower and Evolutions parking lots
- Formally requested Covid Relief funds from the City of Tulare
- Prepared Draft of the 2023 – 2024 Strategic Plan
- Researched and negotiated Employee Benefit change to ADP Total Source
- Prepared a revised Investment Policy – approved by the Board
- Began the process for opening accounts to enable the District to invest in US Treasury Bills
- Modified truck purchase plan for District Maintenance
- Brought current all Evolutions employee performance evaluations.
- Completed Phase 1 of Evolutions Flooring Projects
- Began Evolutions Solar Project
- Fugazzi's HVAC system replacement approved
- Evaluation of all Evolutions Building HVAC systems completed
- Roof repair at Evolutions completed under warranty
- Research underway regarding Myrtha pool warranty

2nd Quarter 2023 Accomplishments

- 2.3.1 Prepare list and associated budget for Evolutions and complete draft plan
- 4.1.2 Invest \$7M in short term treasury bills
- 4.2.1 Determine appropriate reserves and obtain board approval
- Converted payroll and benefits to ADP Total Source
- Received ARPA Funds from City of Tulare - \$200,000
- Opened discussions with COS re: Nursing program
- Offered Healthcare worker prayer at Tulare Prayer Fest
- Participated in Tulare Community Forum
- Evolutions Open House – 53 New Memberships
- All-Staff Meeting at Evolutions
- Prepared 2023 – 2024 Budget
- Paid off all outstanding District and Evolutions loans
- Developed construction plan for the Tower project to meet HCAI requirements
- Prepared and distributed draft construction Term Sheet for potential medical office building
- Researched alternative Tower funding options
- Completed Evolutions asphalt project
- Began phase II of Evolutions flooring project
- Began minor improvements to District web site
- Researched and began compiling elements that define Performance Excellence for the District
- Received \$2,243,933.59 bankruptcy settlement

2nd Quarter 2023 Accomplishments - Continued

- 4.1.3 Invested \$7.1M in Laddered portfolio of Treasury Bills to improve investment returns and maintain liquidity
- 3.1.1 Established Clinical Services and Providers Ad Hoc Committee
 - Dr. Jonna Schengel
 - Lori Morton
 - Sheri Pereira
 - Kevin Mooney
- Presentation to Morning Kiwanis Club
- Discussion with Senator Hurtado staff regarding SB 1953
- Hired Administrative Director

3rd Quarter Accomplishments

- 4.1.1 Established an investment strategy and policy to improve investment returns
- 4.4.1 Completed 10-Year cash flow report
- Administrative Director Joined Team
- Caused Embezzlement to be discovered
- Resolved overpayment from Adventist Health spanning two years
- Additional upgrades and new content to Website
- Dr. Schengel & Lori Morton introduced to the Board re: Local Health Education programs
- Consolidated Evolutions and District financials
- Developed Operations Workflow Dashboard
- Received Board approval for Myrtha Pool Liner replacement
- Received Board approval for HVAC systems in Evolutions Plaza
- CSI Membership Software training
- Unclaimed Property – Research complete
- Tower - Started and completed the furred-out wall at electrical panels in the basement
- Completed creating Front End Documents for Formal Bid Specifications

4th Quarter Accomplishments

- Acquired knowledge of CSI for EVO billing
- Added One Pass Select (Commercial) accounts to Renew Active to allow for added reimbursements.
- Added capability of generating rent statements in GP for easier tracking of balances
- Engie Solar Project – successfully provided signage and temporary parking for members and tenant customers.
- Added Amanda Fiagle and Gonzalo Padilla to fill in Manager duties vacated by 2 previous managers
- Hiring and training of Elaine Carrasco, new Business Manager
- Expanded our Silver Sneakers Program to include One Pass Program (includes more providers to use the program)
- Very successful Guest Pass Promotion during Thanksgiving – end of December to bring more guests to our facility
- Participated in the Tulare Police Department Toy Drive with all members and special Zumbathon event (see attached thank you letter)
- Another successful year in partnering with the local Salvation Army for Christmas for Kids program
- Initiated New Membership Promotion with \$20.24 enrollment fee special
- Kicked off Employee Pulse Survey to get base line for Employee Satisfaction
- Organized Process Improvement/SOP Development Team and set regular meeting schedule.
- Organized Hero Health & Wellness Launch Team, set phase 1 program launch date for January 30th 2024, created marketing resources for the program and began distributing.
- Began gathering quotes for necessary renovations/upgrades to relocate District office to vacant office in Evolutions Plaza
- Launched TLHD Social Media pages (Instagram and Facebook)
- Connected TLHD and Evolutions Social Media to ArchiveSocial (in compliance with archive regulations)
- Projects Completed:
 - Concrete and Fencing for UV Equipment at Evo
 - Electrical Panel Frame in Basement of Tower
 - Front East Parking Lot Lighting Installed (Tower)
 - Generator Batteries & Firmware (Tower)